## **How to Get Help**

#### **Call Our Office**

Monday - Friday | 8:30 am to 5:00 pm

Main Line: 828.253.0406 Toll Free: 800.489.6144

## **Apply Online**

pisgahlegal.org/free-legal-assistance Available in Spanish and English

If you are homebound or have an urgent court date, please tell the receptionist when you call. Please bring all case papers to your interview.



#### Asheville

62 Charlotte St, Asheville NC 28802

#### Burnsville

302 W US Hwy 19E Bypass, Burnsville NC 28714

#### Hendersonville

440 S. Church St, Hendersonville NC 28792

#### Rutherfordton

169 N. Main St, Rutherfordton NC 28139

## Additional offices open by appointment only:

Asheville - Central Ave, Brevard, Cashiers, Franklin, Highlands, Marshall, Newland, Spruce Pine, and Waynesville. More info on our website.





# **CONTACT US**



**PHONE** 828.253.0406

**FAX** 828.252.8927

**TOLL FREE** 800.489.6144



# **Pisgah Legal Services**

P.O. Box 2276 Asheville, NC 28802



pisgahlegal.org

**CONNECT WITH US ON:** 









Legal Aid to Help People Through Tough Times

Providing free legal aid to help meet basic needs in Western North Carolina

Call 828-253-0406

# Need a Lawyer, but Can't Afford One?

Pisgah Legal Services is committed to equal and equitable justice for all people. We help Western North Carolinians solve problems that affect their basic needs, such as:

- Housing
- Safety from abuse
- Protecting consumers
- Access to health care and health insurance
- Disability income (SSI/SSDI)
- Immigration issues

Pisgah Legal is a nonprofit that provides legal help to people who cannot afford a private attorney. We provide all of our services for free.

# Who is Eligible?

# Eligibility for our services is determined by:

- Household Income: Low household income based on family size, income, assets, and expenses.
- 2. County of Residence: Pisgah Legal serves low-income people in WNC, primarily in Avery, Buncombe, Haywood, Henderson, Jackson, Macon, Madison, Mitchell, Polk, Rutherford, Transylvania, and Yancey Counties. We assist with immigration law in these counties and in Burke, Clay, Cherokee, Graham, McDowell, Swain, and the Qualla Boundary.
- **3. Type of Legal Issue:** Must be a civil legal issue that affects your basic needs.

Pisgah Legal has limited capacity and unfortunately cannot take every case that may be eligible. PLS works hard to link people to other community resources when possible.

### **PROGRAMS AND PRIORITIES**

#### **CHILDREN'S LAW**

Housing, health care access, safety from abuse, food assistance, supplemental income, family and children's Medicaid

#### COMMUNITY ECONOMIC DEVELOPMENT

Legal help for start-up nonprofits and businesses that promote affordable housing, create jobs, and address poverty issues.

#### **CONSUMER ASSISTANCE**

Unfair debt collection, debtors' rights, consumer disputes, fraud, auto repair contract disputes

#### **DISASTER RECOVERY**

FEMA issues and appeals, homeowners' insurance disputes, housing and consumer issues related to disaster recovery

#### **DOMESTIC VIOLENCE & CHILD ABUSE**

Domestic Violence Protection Orders (50B) and basic needs regarding housing, income, child custody, and divorce

#### **ELDER LAW END-OF-LIFE PLANNING**

Protection from elder abuse, wills for individuals facing terminal illness, Powers of Attorney, Health Care Powers of attorney, living wills, etc.

#### **ESSENTIAL BENEFITS**

Affordable Care Act health insurance enrollment, Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), food assistance, Medicaid/Medicare

#### **EXPUNGEMENT**

Non-violent criminal record expungement for eligible individuals, or when the legal record of an arrest or a criminal conviction is "sealed" or erased in the eyes of the law

#### HOUSING

Illegal evictions, foreclosures, unsafe housing, protection of tenant rights, affordable housing, homelessness prevention

#### **IMMIGRATION**

Immigration issues, such as legal status and work authorization to help families meet their basic needs, visas for victims of domestic abuse and other crimes and visas for certain juveniles, DACA, trafficking survivors (We are unable to assist with detention issues.)

#### **VETERANS LAW**

Securing or preserving benefits, including veterans' benefits, protecting vets from disability discrimination, and other general legal services to meet basic needs

#### TAX LAW

Help with IRS and NC Department of Revenue tax controversies, consultations on tax issues, taxpayer education

# What Cases Does Pisgah Legal *NOT* Handle?

# Pisgah Legal does not handle criminal cases.

Pisgah Legal does not handle:

- Personal injury cases
- Child custody (Except for domestic violence victims and grandparents caring for grandchildren)
- Divorces (Except for domestic violence victims)
- Education issues
- Bankruptcies
- Property transactions
- Traffic or accident cases