



Get Connected with Pisgah Legal Services

*Tips to make sure we can reach you
about your application*

1. How to Apply



Online

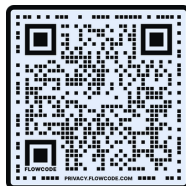
Complete an application online anytime:
pisgahlegal.org/free-legal-assistance



By Phone

Call (828) 253-0406 or toll free 1-800-489-6144
Monday – Friday from 8:30am – 5:00pm

Scan me to
apply online!



2. What to Expect

- We make **3 attempts** to reach you **within 7-10 days**
- Calls may come from an **“unknown number”** – please answer!
- We may also send **text messages** in an attempt to reach you
- **Online applications** can help us get back to you faster
- If you have not heard from us within 10 days, **please call back**
- Screenings normally happen over the phone but an appointment can be made for an in-person screening if there are challenging circumstances

3. Help Us Reach You



Tell us in your application if you have trouble with phone service or Wi-Fi



Add a secondary number or another way to contact you



Set up your voicemail and make sure it's not full



Preload minutes on your phone if needed



Make sure to **answer calls from unrecognized numbers**