

ID.me Handout

Why make an ID.me account:

- Status of previous years' filings
- Seeing if you received stimulus checks.
- Seeing if you received advance child tax payments.
- Retrieving wage transcripts.
- Getting IP (Identity Protection) PIN/view IP PIN.

What you will need to set up ID.me:

- An email address
- A smartphone – If you do not have a smartphone then you can also verify your identity using a computer or tablet—if it has a webcam, access to the internet, and meets ID. me's technical system requirements.
- Camera on your phone
- Photo ID documents (not expired)
- Your SS number and card
- Other documents accepted if you do not have primary documents can be found here:
<https://help.id.me/hc/en-us/articles/360017833054-Primary-and-secondary-identification-documents>

ID.me website: <https://api.id.me/en/registration/new>

Create an ID.me Account

ID.ME is an IRS-trusted technology provider as well as a trusted technology partner to multiple government agencies and healthcare providers. We provide secure digital identity verification to those government agencies and healthcare providers to make sure you're you – and not someone pretending to be you – when you request access to their services online.

ID.me Self-Service Identity Verification

To verify your identity with ID.me in the self-service process, you'll need to provide a photo of an identity document such as a driver's license, state ID, or passport. You'll also need to take a selfie with a smartphone or a computer with a webcam. If you need help verifying your identity or to submit a support ticket, you can visit the [ID.me IRS Help Site](https://help.id.me/hc/en-us/categories/1500002213102): <https://help.id.me/hc/en-us/categories/1500002213102>. If you need further registration assistance, a support request can be submitted on the help site by selecting “Contact Us” option in the Support page header. Fill out the form as instructed on the page to submit a support request.

ID.me Trusted Referee (“Video Chat Agent”)

If you have multiple identity verification failures via self-service identity verification, ID.me may send you to a “Trusted Referee” process where you can upload alternative identity documentation and then

talk to an ID.me Trusted Referee via a video call. This is also referred to as a “Video Chat Agent” process. You are also able to select the “Video Chat Agent” process before you begin verifying your identity, bypassing the self-service identity verification process.

Step by step ID.me tutorial <https://youtu.be/qzBNYVceJUg> or scan the QR:

