



## How to prepare for your appt with our health insurance team

**Please read our consent form sent to you by email or text.**

We need your verbal consent at the beginning of your appointment. You **do not** need to fill it out or sign it, just be able to say "I have read it and I consent."

### What to have ready for your appointment:

#### Affordable Care Act / Marketplace appointment

#### Medicaid/ePASS appointment

<p>Please have your healthcare.gov username and password- if you already have an account but don't know your password, please <b>do not</b> create a new account. Instead go to healthcare.gov, type in your email address and click forgot password to follow the steps to reset it. For help resetting your password, you can call the marketplace at 1-800-318-2596. If you have never had a healthcare.gov account, please create one before your appt</p>	<p>If you have an email address, please go to <a href="http://epass.nc.gov">epass.nc.gov</a> and follow the prompts to create an account before your appointment. If you already have an ePASS account, please have that login information ready for your appointment.</p>
<p>Please have your income estimate for the entire year for your tax household. This should be your best guess at all taxable income you expect your household to earn for the year. Knowing that yearly income is hard to predict for most people, the marketplace allows you to update your income estimate if needed throughout the year. So, this should be your best guess at the time you apply. At least one tax filer in the household should be in the appointment. Check out this link for more on what counts as taxable income: <a href="http://healthcare.gov/information-on-income">healthcare.gov information on income</a></p>	<ul style="list-style-type: none"> <li>• Monthly income estimate for everyone in your physical household</li> <li>• Any unpaid medical bills from the last 3 months</li> <li>• If you have a disability, the type of Medicaid you may be applying for might need some additional information on assets including mortgage or rent, car payments, burial plot, life insurance, checking and savings accounts, etc.</li> <li>• Check out this link for more on what information to have ready: <a href="#">More information on applying for Medicaid</a></li> </ul>
<p>List of doctors and prescriptions with the correct spellings and dose amounts</p>	<p>List of doctors with correct spellings of names</p>
<p>Social security number or immigration documents if applicable for everyone in your <b>tax household</b> who is applying for coverage</p>	<p>Social security number or immigration documents if applicable for everyone in your <b>physical household</b> who is applying for coverage</p>

**Please feel free to give us a call at (828)210-3404 and press 1 if you have any further questions about your appointment!**