

- McDowell DSS: They are not scheduling face-to-face appointments but will answer questions from the lobby. There are paper applications out front to take home.
- Buncombe DSS: They are now limiting all in office visits and anyone who does come in must wear a mask. They suggest online applications and phone calls for questions. There are paper applications out front to take home.
- Henderson DSS: (No change from last week.) They are not doing any face-to-face appointments. Applications can be picked up and taken out of their office and applicants can schedule phone appointments.
- Transylvania DSS: They are not doing any face-to-face appointments upstairs. Applications can be picked up and taken out of their office and applicants can schedule phone appointments.
- Rutherford DSS: They are not scheduling face-to-face appointments but they are still seeing people if needed. They do not have a drop box.
- Madison DSS: They are no longer doing face-to-face appointments but will answer questions from the lobby. They are encouraging online applications or they can mail paper applications out to potential applicants.
- Avery DSS: Lobby is closed to the public. Locked drop box and applications are outside.
- Mitchell DSS: Lobby is open to pick up applications. Call to schedule a phone interview.
- Yancey DSS: No response, but based on the information that Leah sent out, it appears they're doing telephone interviews/applications only, paper applications available to pick up at the office and return by drop box, mail, fax or email.
- Jackson DSS: As of tomorrow (3/25), they will be closed to the public and will be assisting applicants by phone.